## HC500 Heater Controller

Hardware description -CPU-unit (CU) with HC-NET (-HN) and HC-COM (-HCOM)



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## **1** Table of contents

1	Table of contents	2
2	Important Safety Information (read before using products)	3
3	Introduction	4
4	Hardware	5
5	Interfacing	7
6	Setup	8
(	6.1 HEX-switches S1 and S2	8
(	5.1 HEX-switch S3	8
7	Diagnostics	11
7	7.1 LEDs	11

#### 2 Important Safety Information (read before using products)

To read and fully understand this manual, all *Hardware descriptions* of all other applied HC500 devices and the *Function descriptions* are prerequisite to ensure correct and safe operation of this equipment.

Above documents will be sent upon request via e-mail.

#### In general

- proper storage,
- proper shipping and handling,
- professional installation by qualified personnel,
- professional master programming by qualified personnel, and
- professional service and maintenance by qualified personnel are necessary for the correct and safe operation of this equipment.



The use of these products must be limited to technically qualified personnel with the proper education and experience to design, install and maintain complex high voltage (and/or high current) automated control systems.

Technically qualified personnel are, for example:

- project and design personnel for electrical control panels and cabinets,
- high voltage automated control system engineers or programmers
- electricians and electric control panel builders, and
- service technicians,

all who know the applicable electrical codes and regulations and can properly apply this knowledge in the design of complex high voltage (and/or high current) automated control systems.

Unqualified personnel <u>do not</u> possess the ability to properly interpret the handling and installation information in the product documentation, and therefore must not be responsible for the installation or use of these products.

#### Unqualified personnel must not use this product!



These products operate under high voltage. Improper handling of these products may result in death, series injury, and/or the loss of property.

For each specific installation of this product, all applicable safety regulations and industry standards must be observed.

## 3 Introduction



To understand this document, knowledge of the *Hardware description* - *basics* is essential.

This document describe the hardware of theCPU-units (CU)

with HC-NET (-HN) and HC-COM (-HCOM) interfaces.



For

• CUs with different interfaces (PROFIBUS-DP, EtherCAT, ...) and

CUs of the first HC500 generation

specific hardware descriptions are available.

The

- first HC500 generation
- is replaced in 2017 by the
- Second generation -#2

### 4 Hardware



product name	order code	Out of production. Compatible successor = Hardware description - CPU-unit (CU2) with HC-NET (-HN) and HC-COM (-HC-COM)	
HC500-CU-HN	500.102	HC500-CU2-HN	
HC500-CU-HCOM	500.103	HC500-CU2-HCOM	

dimension (H x W x D)	103.5 x 45 x 117 mm
	4.07 x 1.77 x 4.61 inch
weight	0.18 kg
	0.4 lb
construction	plastic enclosure
ambient temperature	0 - 45 °C; 32 - 113 °F
climate condition	≤ 75 % rel. humidity
	without condensation
ingress protection	IP20

connector X2, X7, X8	screw connection
cable section	0.1 - 1.5 mm <sup>2</sup>
	AWG 28 – 16
torque	0.5 - 0.6 Nm
	4.4 - 5.3 lb in

Model naming:

HC500-CU-#

CU = CPU-unit HN = HC-NET HCOM = HC-COM



# 5 Interfacing

HC-NET (-HN) is HETRONIK specific data protocol developed originally for the HC-blocks HC100, HC200, HC300 and HC400 HC-blocks *Protocol description - HC-NET* 

HC-COM (HCOM) is the not compatible successor of HC-NET, available only for the HC500. *Protocol description - HC-COM* 



#### 6 Setup



Hardware description - basics

### 6.1 HEX-switch S3





Only for already installed HC500 systems. Nowadays HC500 devices are remote via HC-BUS extenders Hardware description - HC-BUS Extender

All HC-BUS cables of one HC500 system (for each CU) together are not to exceed a maximum length of 3 m.

To remote output-cards (OC) over longer distances more than one CU can be networked with a master.



Via HEX-switch S3 is setup:

S3 =	CU answer to the master starting at OC number
0	1
1	5
2	9
3	13
4	17
5	21
6	25
7	29
8	33
9	37
А	41
В	45
С	49
D	53
E	57
F	61





Only for already installed HC500 systems. Nowadays not available OCs are disabled via the HC-parameter SlotList *Function description - SlotList* 

Certain applications will have a HC500 rack (RK) that is not fully equipped with outputs-cards (OC).

For example a 4-slot rack (RK) only equipped with OC no. 1 and no. 2:



HC-NET and HC-COM masters typically expect answers from OC no. 1 to OC max. If an OC between OC no. 1 and OCmax is not answering, a master will generally try to establish communications several times what can dramatically reduce the data transmission time and generate alarms similar to "OC number xx not found".

For this reason, a CU answer as if the last RK at the CU is fully equipped OC, even if the RK is not fully equipped.

The following are some practical S3, S1 and S2 settings:

S3	S1 / S2	CPU-unit (CU) answer for output card (OC) no.
1	1/7	528
	(23 OCs)	despite OC no. 28 is not present
2	0/1	9 12
	(1 OCs)	despite OC no. 10 12 are not present
2	0/6	916
	(6 OCs)	despite OC no. 15 and 16 are not present

Bit 0 of OCS [output-card-status] for non-existing OC is "1" (OC available) in order not to make changes to HC-NET and HC-COM masters, that react at OCS bit 0 = "0" with an alarm (OC not present).



If the S1/S2+S3 setting is incorrect A HC-NET or HC-COM data conflict cannot be avoided, since more than one CU react at the same OC numbers.



If a HC500 system has only one CU, HEX-switch S3 must be set to "0".

# 7 Diagnostics



All HC-parameter should be displayed in HMI pages and HC failures should trigger alarm messages.

LEDs on all HC500 devices, indicates general status.

Detailed diagnostics are available via software installed on a WINDOWS PC to be interfaced via a USB cable with the CU. *Product description - #-DIAG*.

#### 7.1 LEDs

H1 🔵	<b>e</b> H9
H2 🔵	<b>H</b> 10
H3 🔵	<b>H</b> 11
H4 🔵	<b>H</b> 12
H5 🔵	<del> </del> H13
H6 🔵	<del> </del> H14
H7 🔵	<del> </del> H15
H8 🔵	<del> </del> H16

H1 0C	H9 power supply
H2 VU	H10 power circles
H3 TU	H11 OC temperat.
H4	H12 master com.
H5 ON normal	H13 HC-BUS
H6 ON softSART	H14 HC-NET/HC-COM
H7 volt. comp.	H15
H8 save param.	H16 HC500-DIAG2

LED	meaning	color	LED off	LED on	LED blinking [fast blinking]
H1	output-cards (OC)*	green	CPU (CU) 24 Vdc supply voltage missing	all OC present	min. 1 OC missing or S1 + S2 wrong
H2	voltage-unit (VU)	green	VU not present	VU present & ok	VU not present but power voltage fluctuation compensation = ON [error]
H3	temperature-units (TU)	green	no TU setup	all TU present & ok	min. 1 TU missing [min. 1 TU with failure]
H4		green			
H5	power-outputs	green	heating OFF	heating ON with normalSTART	[automatic heating OFF
H6		green		heating ON with softSTART(light)	because of communication problem]
H7	power voltage fluctuation compensation	green	OFF	ON	
H8		green			

\* OC = output-cards has same meaning as

OM = output-modules and

OU = output-units

continue					
LED	meaning	color	LED off	LED on	LED blinking [fast blinking]
H9	power voltage	red	power voltage of all OCs ok		min. 1 OC with power voltage problem [emergency mode power voltage]
H10	power circles	red	ok	error in one or more power circles	
H11	monitoring of HC- electronic temperature	red	normal	min. 1 OC > 60 °C	emergency mode electronic temperature
H12*	communication with master	red		missing	disturbed or faulty
H13	HC-BUS	yellow	no OC, VU, TU found	all OC, VU, TU present	min. 1 OC, VU, TU missing or wrong address
H14	HC-NET / HC-COM	yellow	no data exchange	data exchange	data exchange
H15		yellow			
H16	HC-DIAG(2)	yellow	not active	diagnostic mode	master mode [simulation mode]

\* firmware 2.0 and higher